January 23, 2002

Renata Hesse, Trial Attorney Antitrust Division, Department of Justice 601 D Street NW, Ste. 1200 Washington, DC 20530 VIA FACSIMILE (202) 616-9937

Dear Ms. Hesse:

This letter is being written in support of the settlement currently being considered by the federal court in US v. Microsoft. Specifically, I would like to let the court know that I believe the settlement puts in place a very strong enforcement method to ensure Microsoft does not further violate antitrust laws. I realize that some of Microsoft's competitors are arguing that the enforcement methods are not strong enough and I totally disagree.

From my understanding of this agreement, there are vast amounts of resources and tools available that will ensure any future violations by Microsoft arc immediately investigated and acted upon. It seems that any complaint about Microsoft's compliance with the settlement is sure to be dealt with. But this is not the biggest reason we can be assured no violations will occur.

The settlement's creation of a Technical Committee is a very good idea. Because the committee has an open amount of positions available, the public is assured that it will be well staffed. More importantly, this committee is independent and will reside on the Microsoft campus. There is no way Microsoft will be able to commit any harm with this sort of situation in place.

I am writing this letter because those opposed to the settlement are arguing that there is not a strong enough safeguard to prevent Microsoft from committing future wrongs. As you can see from my statements above, that is simply not the case.

Sincerely,

Kelley Klassen

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